

## ScienceWorks Membership FAQ

### Can I add additional members later?

No, we are unable to add members after the initial membership is processed. Please choose the membership level that fits your family size for the year. Children under two years of age at time of registration or renewal do not count towards your total persons on the membership.

### Can I bring in different people under my membership?

No. We ask that the people on the membership remain the same. Choose a membership that will include the total number of people in your family that may come to the museum.

### Can I include my Babysitter / Nanny / Caregiver on the membership?

Yes! If you know that they will be coming in often with your family, include them on your membership. Babysitters and Nannies can be updated throughout the yearly term. Please let the front desk team know when you're signing up for or renewing your membership.

### Does my membership include guest passes?

No, ScienceWorks memberships do not include guest passes. If you bring any guests with you, they will receive \$2 off of our regular admission prices if you mention that they are your guests.

### What other benefits does my membership give me?

Memberships give you a 10% discount at our gift shop. There are additional discounts on Summer Camps, Birthday Parties and select events. ScienceWorks will occasionally host "Members Only" events as well. ScienceWorks memberships also give you free or discounted admission to 300+ science centers in the country through ASTC.

### How do membership prices compare to day admission?

Memberships typically pay for themselves after two visits. If you plan to come to ScienceWorks twice or more in a year, consider a membership!

## What is an ACCESS membership?

ACCESS memberships are grant and scholarship powered memberships that require a small review process for eligibility. Prices are \$5 per person and the difference in cost is made up for by grant and scholarship funds. This program makes the museum more accessible to families experiencing financial need and who currently fall under one of the following programs, EBT, SNAP, WIC or Free Lunches.

## How do I apply for an ACCESS membership?

To apply please email [cora@scienceworksmuseum.org](mailto:cora@scienceworksmuseum.org) or call WED-SUN 9:30 to 5:30pm PST phone: 541-708-5266 - please have one piece of official documentation for EBT, SNAP, WIC or Free Lunches available or please bring in documentation to the front desk WED-SUN 10am to 5pm and request to get an ACCESS membership with the front desk team.

## I want to get someone a gift membership, how?

There are two main ways 1) Gather the following information for the gift recipient family: full name, a regularly checked email, a mailing address, a phone number and how many people in their household that would use that membership during the year. You can sign up on their behalf, at the last step of the online signup process you can use separate payment information. 2) Call or come into the museum WED-SUN 10am to 5pm and request a gift membership. We can do our best to make sure your gift arrives at the right time and with any special considerations.

## I have another question not answered here!

We would love to hear from you. Please call WED-SUN 10am to 5pm and inquire with the front desk team.

## Membership Rules:

- Membership benefits are for use only by the Member household; or for grandparent(s) and their named grandchild(ren)
- The cost of a Membership may not be split between family and friends.
- Memberships are non-transferable and non-refundable.
- Memberships and Membership benefits are not for resale.
- Memberships may be revoked at any time for non-compliance of Membership policies.